Current Services Provided by Recology

The current agreement requires Recology to provide solid waste and recycling collection services to residential, commercial and industrial customers, as well as school and City facilities, and to operate a buyback/drop-off recycling center in Mountain View. Services include refuse and recycling collection, clean up programs, extra and special collections, compactor and roll-off box service. A summary of services is shown below:

- **Residential** services for homes (1-8 units), condominiums, townhouses, rowhouses, and mobile homes include:
 - Weekly refuse collection
 - Bi-weekly split-cart recycling collection
 - Bi-weekly yard trimmings collection
 - On Call Plus Clean Up (including bulky goods and e-waste)
 - Household batteries collection
 - Used motor oil collection
 - Extra collections of recycling, yard trimmings and refuse, and special collections.
- Apartment services (9 or more units) include:
 - Weekly refuse collection
 - Bi-weekly group cart recycling (some weekly services provided based on space constraints)
 - Special collection of bulky goods or extra refuse collection for a fee (apartments are considered commercial income-producing properties where the owner is responsible for clean up, and landscapers remove yard trimmings).
- Business/School/City services include:
 - Up to 6 days per week refuse collection of dumpsters and compactors
 - Free business recycling
 - Extra and special collections of refuse and recycling.
- **Roll-off box** services are provided to all residents and businesses (all boxes are sorted for recyclables at the SMaRT Station®). Services include:
 - Debris box
 - Reduced-cost yard trimmings box
 - Reduced cost cardboard box
 - "Rock" box for dirt, soil, rock or concrete.
- **Non-Recology Services** are provided by the City to residents at no charge separately from the agreement and include:
 - SMaRT Station Drop-Off Services for cooking oil, sharps disposal, confidential paper shredding, household batteries, used motor oil, e-waste, and pick up of free mulch and finished compost (no charge)
 - County Household Hazardous Waste Drop-Off Events and Composting Workshops for residents (no charge). Small businesses may also use the County's Household Hazardous Waste services, but a fee may apply.